

Thinking of getting a battery?

You may be able to access incentives that make battery installations more affordable under the NSW Government's Peak Demand Reduction Scheme (PDRS).



How does the scheme work?

You can get incentives when you upgrade different types of equipment through the PDRS. Accredited Certificate Providers (ACPs) create certificates based on the energy savings made from the installation. ACPs will either work with an installer or do the work themselves. ACPs will later sell the certificates to fund the incentive. IPART administers the scheme.

Who is eligible?

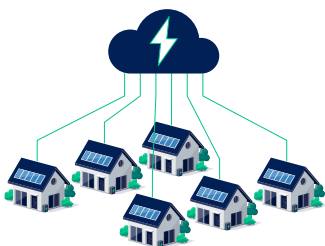
Incentives for batteries under this scheme are only available through approved programs or at eligible sites.

You may be eligible if:

- the battery is installed through an approved program, such as an Exempt Energy Program, or
- the battery is installed on a site owned or managed by NSW Government or local government.

If you meet one of the above eligibility requirements, the property must also have solar panels installed, and the battery must be a new installation (not a replacement for an existing battery).

Exempt Energy Programs are approved by the NSW Government to support certain households to install energy efficient upgrades and batteries. See the NSW Energy [Home Energy Saver](#) page for more information.



Consider signing up your battery to a Virtual Power Plant (VPP) that sells your excess stored electricity to the grid. See the NSW energy webpage [VPP incentive](#).

Things to consider before getting a battery

Is a battery right for you?

A battery stores the energy your solar panels make during the day so you can use it later. You can use the stored energy at night or during peak times, which may lower your bills. Savings depend on your energy plan, when you use power, and the capacity of your solar panels and battery.

Talk to your installer about your energy use and what system is right for your property.

Costs

IPART doesn't set prices or the incentive offered. Costs will depend on the size and brand of your battery and installation complexity. ▼



Safety and location

Batteries carry a risk of overheating and fire. Your installer should choose a suitable location and follow all safety requirements.

Installer and provider

On the day of installation, ask to check the installer's licenses and credentials. The installer should be able to provide detailed information about the battery and installation, including the contact details of the Accredited Certificate Provider

they work with. Keep this information as you might need it later.

Warranty and support

Check how long the battery is covered and what the warranty includes. Read the terms to understand any limits, such as how you can use the battery. Make sure the supplier offers support after installation. Normal consumer rights apply.

Visit the NSW Energy page [Guide to owning a battery](#) for more information.

How to get the discount

1. Review the offer

Make sure the offer clearly shows details of the battery (or batteries), total cost and the discount you are receiving. Check if you need to make a [minimum payment](#) and how much it is.

Note: Salespeople cannot knock on your door uninvited under the Peak Demand Reduction Scheme.



2. Sign and arrange installation

Sign the *nomination form* if you are happy with the offer. By signing the form, you are giving the ACP the right to create certificates from the implementation so they can give you the incentive. You should get a copy of documents you sign for your records as you may need them later.



The installer will then contact you to arrange the battery installation on your property or site.

If you're not happy

1. Speak to your installer first.
2. If it's not resolved, contact the ACP. Their details are on the nomination form you signed.
3. If you still have problems, contact NSW Fair Trading or Building Commission NSW.
 - [NSW Fair Trading](#) investigates unfair practices and makes sure products sold in NSW are safe and meet regulations. Their website has information on consumer rights, dispute resolution and making a complaint.
 - [Building Commission NSW](#) licenses tradespeople (like electricians and plumbers) and ensures they follow the law. Contact them if you have concerns about the work.



If you believe the ACP or installer has not complied with the Scheme or has not responded, contact us through our [Report misconduct](#) page or email: ESS.Compliance@ipart.nsw.gov.au.

Note: You may be contacted by an auditor to confirm your VPP details. This helps maintain the integrity of the scheme.

Where to learn more

✓ NSW Climate and Energy Action

[Install a battery](#)

✓ Australian Government

[Cheaper Home Batteries Program](#)

✓ Scan this QR code to get the online version of this fact sheet with active links.

