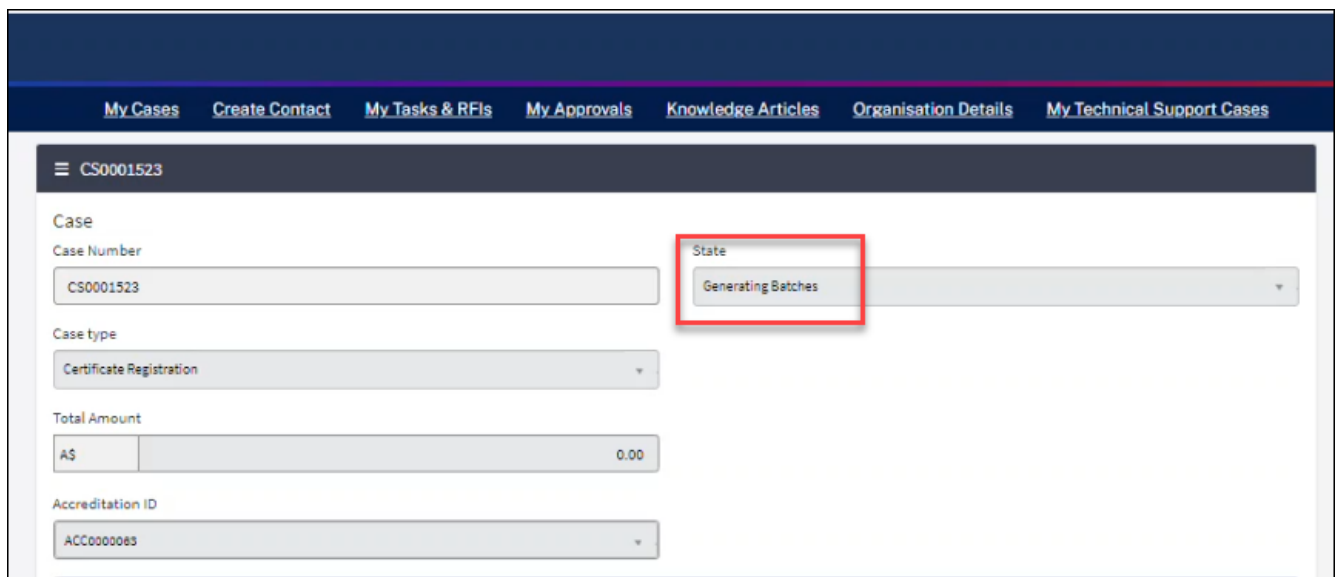


## A new status called 'Generating Batches' has been added to Certificate Registration cases screen

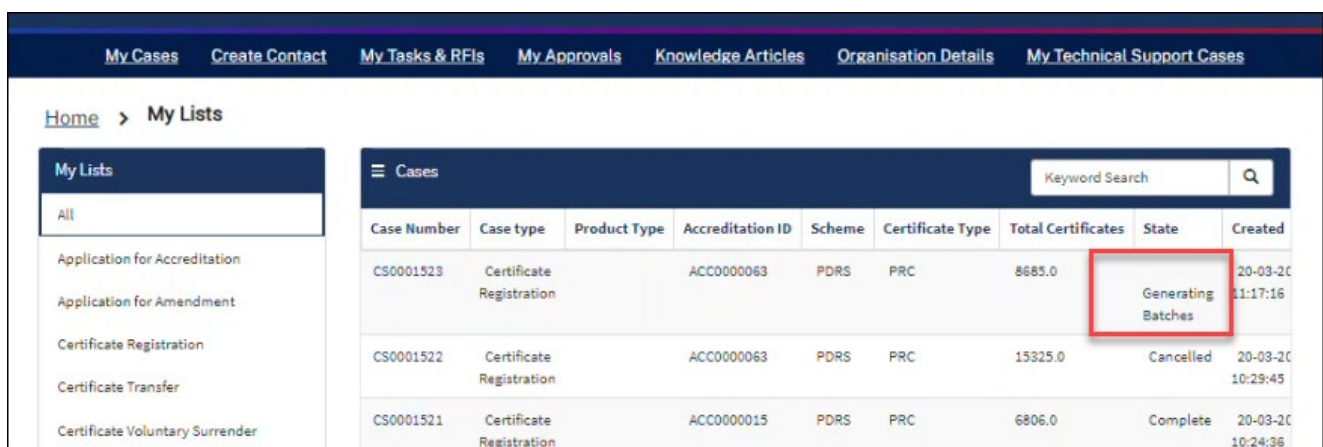
### Enhancements to TESSA (May 2024)

After the Implementation data has been uploaded and the submit button has been selected on the Certificate Registration case, whilst the batch generation workflow is processing, a new state called 'Generating Batches' will appear on the Certificate Registration case record on the post submission screen.



The screenshot shows the 'Case' details for CS0001523. The 'State' dropdown menu is highlighted with a red box, showing 'Generating Batches' as the selected option. Other fields include Case Number (CS0001523), Case type (Certificate Registration), Total Amount (A\$ 0.00), and Accreditation ID (ACC0000063).

The status (state column) will also appear as Generating Batches for the Certificate Registration case record on the My Cases list view screen



The screenshot shows the 'My Lists' section with a 'Cases' table. The table has columns: Case Number, Case type, Product Type, Accreditation ID, Scheme, Certificate Type, Total Certificates, State, and Created. The first row shows Case Number CS0001523, Case type Certificate Registration, Accreditation ID ACC0000063, Scheme PDRS, Certificate Type PRC, Total Certificates 8685.0, State Generating Batches (highlighted with a red box), and Created 20-03-2024 11:17:16.

| Case Number | Case type                | Product Type | Accreditation ID | Scheme | Certificate Type | Total Certificates | State              | Created             |
|-------------|--------------------------|--------------|------------------|--------|------------------|--------------------|--------------------|---------------------|
| CS0001523   | Certificate Registration |              | ACC0000063       | PDRS   | PRC              | 8685.0             | Generating Batches | 20-03-2024 11:17:16 |
| CS0001522   | Certificate Registration |              | ACC0000063       | PDRS   | PRC              | 15325.0            | Cancelled          | 20-03-2024 10:29:45 |
| CS0001521   | Certificate Registration |              | ACC0000015       | PDRS   | PRC              | 6806.0             | Complete           | 20-03-2024 10:24:36 |

Once the batch generation workflow has finished, the status on the post submission screen of the Certificate Registration case record will update from Generating Batches to New.

My CasesCreate ContactMy Tasks & RFIsMy ApprovalsKnowledge ArticlesOrganisation DetailsMy Technical Support Cases

CS0001523

Case

Case Number

CS0001523

Case type

Certificate Registration

State

New

The state will also update Generating Batches to New on the Certificate Registration case record on the My Cases list view screen

My CasesCreate ContactMy Tasks & RFIsMy ApprovalsKnowledge ArticlesOrganisation DetailsMy Technical Support Cases

Home > My Lists

My Lists

All

Application for Accreditation

Application for Amendment

Certificate Registration

Certificate Transfer

Certificate Voluntary Surrender

Cases

Keyword Search

| Case Number | Case type                | Product Type | Accreditation ID | Scheme | Certificate Type | Total Certificates | State     | Created           |
|-------------|--------------------------|--------------|------------------|--------|------------------|--------------------|-----------|-------------------|
| CS0001523   | Certificate Registration |              | ACC0000063       | PDRS   | PRC              | 8685.0             | New       | 20-03-20 11:17:16 |
| CS0001522   | Certificate Registration |              | ACC0000063       | PDRS   | PRC              | 15325.0            | Cancelled | 20-03-20 10:29:45 |
| CS0001521   | Certificate Registration |              | ACC0000015       | PDRS   | PRC              | 6806.0             | Complete  | 20-03-20 10:24:36 |