

## ESS and PDRS Rule changes - Information Session – *What it means for you* – Questions & Answers

### Compliance with doorknocking provisions

Equipment installs connected to unsolicited doorknocking can't be used to create certificates. To comply you need to deter and detect unsolicited doorknocking. We expect updated marketing, training, business systems and QA processes. Evidence of these need to be available at audit. Audits and inspections will check for doorknocking. Where we find non-compliances, we will investigate and take appropriate action.

### Monthly reporting requirements

**Monthly reporting** is required for HEER, IHEAB, RDUE, SASC and HADR methods. Monthly reports are required for activities from October 2025 onwards. Monthly reporting requirements already in accreditation conditions continue as before. New reporters don't need to submit for activities before October 2025. Your first reports are due on **30 November**. If you don't report by the deadline this becomes a part of your compliance history and will be considered when you apply for amendments.

### Licenced installer requirements

Make sure you understand when a licenced electrician is needed. Requirements vary across different calculation methods. Licensed electricians are required for any electrical work, like wiring existing or new pumps. Installs must be in line with relevant standards and manufacturer recommendations. See the method guides for more information.

### New fact sheets to be released

We will release the new [HEER](#), [IHEAB](#) and [HEER Heat Pump](#) fact sheets shortly and notify stakeholders when they are published and when to start using them.

### How to continue lighting upgrades

After the Commercial lighting method ends you can still do lighting upgrades under HEER, MBM, PIAM&V, and Public Lighting methods.

For the HEER method only, you must use Accepted Products from our list or apply to use new products not on our list.

For MBM, PIAM&V, and Public Lighting methods you don't need to apply for acceptance for new products. Instead, you must retain evidence that certain requirements are met for lighting installed. You can continue to use Accepted Products that are already on our list for MBM and PIAM&V method. The evidence requirements are summarised in the relevant method guides. Public Lighting equipment requirements can be met by using equipment on a distributor or Transport for NSW accepted product list. See the Public lighting method guide for more information.

### How to calculate thermal capacity

The Total Thermal Capacity definition (a parameter used in Capacity factor calculations for F16) has changed in this version of the ESS Rule – it must now include the capacity of any electric boosters. Specifically, HPCap (Total Thermal capacity) is now defined as the sum of the Total Heat Pump Thermal Capacity **and** the capacity of the electric booster(s), if any.

For example, where:

- Rated capacity = 50kW
- Booster = 10kW
- Total Thermal Capacity (HPCap) = 60kW

You can find the booster capacity in User Manuals, test reports, or certifications. You will need to update your calculations accordingly.

**Feedback received**

As part of attendee registration, we requested your feedback. Some was addressed in the session. But many questions we received (prior, during and after the session) related to ESS and PDRS policy.

IPART is responsible for administering and regulating the Schemes but does not write the ESS or PDRS Rules.

The NSW Department of Climate Change, Energy, the Environment and Water (NSW DCCEEW) is responsible for developing the policy to support the ESS and PDRS and for providing advice to the Minister. This includes advice on the legislation and rules, which are the legal framework of the schemes.

Contact NSW DCCEEW to:

- take part in statutory and major reviews
- provide feedback on regulatory changes
- suggest changes to the Rules for the schemes

Any questions or comments related to policy arising from our information session have been passed onto DCCEEW.